

**Erin Kathleen Kramer**  
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**EDUCATION**

<b>Michigan State University</b>	East Lansing, MI
<i>M.S. of Global Health</i>	Expected: August 2023
<i>Bachelor of Arts in Social Work</i>	May 2021
<i>Masters of Social Work</i>	May 2022

Certificate:

- Bailey Scholars Program: Minor in Leadership in Integrated Learning
- Minor: Leadership of Organizations; Human Behavior and Social Services
- Certificate: Global Populations in Social Work
- Study Abroad Participant: “Land of Fire and Ice” Iceland Program May-June 2019

**RESEARCH EXPERIENCE**

<b>Michigan State University-School of Social Work</b>	East Lansing, MI
<i>Research Assistant; Advisor: Dr. Joanne Riebschleger</i>	Sept. 2019- May 2022

Funded by Provost’s Undergraduate Research Initiative Grant (2019-2021)

*How to deliver mental health education to youth by designing mental health literacy tools accessible virtually and evaluating their effectiveness on youth*

- Write literature reviews on articles related to mental health and youth, social media marketing, and virtual mental health resources to understand both effective methods of and gaps in developing mental health literacy among youth
- Conduct data analysis and reviews of autoethnographies or testimonies of graduate students in research group to determine the impacts our research has had on them
- Develop mental health literacy educational materials including games and activities for youth in the Youth Education and Support (YES) program, a nationwide initiative for youth to better understand and care about their mental health
- Oversee undergraduate research assistants, educate them on ethical research practices, and supervise their social media development projects
- Develop Social Media Content and generate web content for the MHITeens website
- Conduct literature reviews relating to school discipline practices and restorative justice

**PROFESSIONAL EXPERIENCE**

<b>Refugee Development Center</b>	Lansing, MI
<i>Health Navigator &amp; Navigation Coordinator</i>	May- October 2022

- Designed and implemented health navigation program that services 197 newcomer individuals per month
- Provided case management assistance to newcomer families
- Generated partnerships with major medical systems in the Lansing area
- Oversee and do reporting for a major grant funded through the Center for Medicaid Services
- Conduct home visits and wellness assessments
- Tracked all interactions relating to health needs

- Facilitated interventions in culturally competent ways with use of cultural brokers and interpreters
- Oversaw assignment of cases and interventions for a team of ten individuals
- Developed and educated individuals on health practices relating to COVID-19
- Educated healthcare providers on cultural competency and interpreter use in medical settings

**Michigan State University Honors College**

East Lansing, MI

*Admissions Associate*

January -May 2022

- Organized 50+ volunteers for the Alumni Distinguished Scholar Program Resource Fair
- Planned and organized the Alumni Distinguished Scholar Program for 1000+ parents and potential students
- Manage honors college application grievances
- Advertise and promote the Mowbray Scholarship and manage the applicant database

**Michigan State University-Center for Community Engaged Learning**

East Lansing, MI

*Community Engagement Scholars Program Coordinator*

August 2021- Present

- Plan and conduct bi-monthly weekend workshops relating to community engagement skills and practices
- Create new and relevant workshops to enhance scholar development in comprehension of values, wellbeing in community engagement work, and organizational structures
- Organized 3 service events throughout the academic year for scholars and campus partners.
- Develop partnerships with Lansing and Detroit non-profit and civic organizations where scholars are placed and work and collaborate with partners on projects
- Oversee, mentor, and support 10 undergraduate scholars via workshops, monthly check-ins, and email communications

**State of Michigan-Office for Global Michigan**

Lansing, MI

*Social Work and Global Health Intern*

July 2021- May 2022

- Oversees and manage the implementation of the MDHHS COVID-19 education grant to better educate immigrant and refugee populations in Michigan about COVID-19
- Support refugee health coordinator in COVID-19 logistic navigation
- Conduct policy analysis and report on impacts of policies on benefits for immigrants
- Research and generate supportive documents for CHIPRA expansion to secure health insurance for immigrant youth in Michigan

**Michigan State University (MSU)**

East Lansing, MI

**Office for International Students and Scholars (OISS)**

August 2020- August 2021

*Social Work/ Community Health Intern*

- Coordinate logistics, organize event speakers, and conduct research for a new virtual webinar that connects and provides vaccine education and resources to OISS students
- Synthesize results of interviews I conducted with 45+ OISS students receiving health insurance funding assistance to develop proposals for increased program funding
- Manage the OISS Community Health Email Account to refer and connect students with local health resources after evaluating their insurance statuses

- Identify OISS students' needs and plan solution-based initiatives, including making health insurance exemption processes more accessible
- Research health insurance policy plans targeted at International Students and communicate findings with OISS advisors to ensure students know all their options

**Undergraduate Research Office**

August 2020-May 2022

*Undergraduate Research Ambassador*

- Educate prospective and current undergraduate researchers on effective research practices by facilitating webinars, peer-to-peer advising, and creating social media content
- Conduct individualized advising to students on how to take advantage of their research opportunities, find grants, and manage their schedules
- Receive monthly trainings from Undergraduate Research Office on public speaking, showcasing research experiences, and collaborating with faculty to better engage with prospective undergraduate researchers

**Olin Health Center**

Aug. 2020- August 2021

*Healthcare Clinic Screener*

- Screen patients entering the medical clinic for symptoms of COVID-19 and refer them to the COVID-19 clinic if symptoms present
- Direct patients to appropriate areas of the building and clean/sanitize workspace following clinical guidelines
- Complete healthcare facility safety and wellness training to ensure patients and staff are treated safely and appropriately

**New Student Orientation**

May 2020-Aug. 2020

*Orientation Leader*

- Led 200+ new students through orientation to guide them on how to succeed as MSU students, including how to enroll in courses and utilize university resources
- Facilitated daily discussions on MSU culture and academics to prepare students with transitioning to college life
- Managed multiple Microsoft Teams channels to answer students' questions about and share my experiences at MSU

**Bailey Scholars Program**

*Recruitment and Engagement Convener*

Oct. 2018- May 2020

*Course Convener*

Sept. 2019- Dec. 2019

- Planned and organized monthly community events for 120+ undergraduate students in Bailey Scholars Program including craft nights, lunches, and professional development events, resulting in stronger scholar engagement in program
- Coordinated logistics of community events including creating and overseeing budgets, promoting the events through social media and email, and getting materials
- Developed partnerships with various MSU departments resulting in increased recruitment of students from diverse backgrounds and a more inclusive program
- Created and implemented a recruitment plan for the entire Bailey Scholars Program to increase participation from 80 to 120 students, and connected more students to program fellowships than previous years

- Developed a course with 20 other scholars focused on understanding refugees and supporting their transitions to America, including creating resources for how to access public transit, developing healthy relationships, and navigating community supports
- Facilitated weekly discussions on power, privilege, and identity with 18+ students from various cultural backgrounds to strengthen their understandings of diversity and inclusion

**ORGANIZATIONS, AWARDS & HONORS**

MSU College of Social Science Outstanding Social Work Senior	May 2021
Equine Assisted Development Center-- <i>Volunteer</i>	Sept. 2020-Present
Lansing Refugee Development Center-- <i>Volunteer</i>	Aug. 2020-May 2021
MSU Dialogues on Race, Gender, and Religion— <i>Weekly Participant</i>	Sept.2018-Sep.2020
Michigan 4-H State Youth Leadership Council-- <i>Youth Advisor</i>	Jan. 2017-Jan. 2019